

Georgia Delivery Options

Choose from a number of delivery options below. All Georgian Deliveries are shipped with different Mail.

Georgian Home Delivery

In stock items are usually dispatched within 24 hours. Your item(s) may be sent in separate parcels, and should take **3-5 working days** to arrive.

Delivery to Georgian addresses: Monday to Friday, excluding public holidays.

Free Delivery to an English Book Education Bookshop

Items that are out of stock and ordered by you will be available to collect from English Book Education shop within 1-3 weeks from the order date.

Please note that:

- The Online Bookshop will email you when your item is available for collection.
- Your order will be held at the shop for 15 days for you to pick up at your convenience.
- You should take your dispatch email or order number and a form of ID with you when you go to collect your goods - we require these as a proof of purchase, and without them we cannot release your order.

1st Class Tbilisi - 2 GEL

In stock items are usually dispatched within 24 hours. Your item(s) may be sent in separate parcels, and delivery should take **3-5 working days** to arrive.

Delivery to Georgian addresses: Monday to Friday, excluding public holidays.

1st Class outside Tbilisi - 10 GEL

In stock items are usually dispatched within 24 hours. Your item(s) may be sent in separate parcels, and delivery should take **3-5 working days** to arrive.

Please note that:

- This method is fully secure and we can track and trace the order for you.
- Goods dispatched on a Friday will normally be delivered the following Monday.
- Goods dispatched over the weekend will normally be delivered the following Tuesday.

- Goods dispatched after 2pm may not be collected from our fulfilment centre until the following day.
- Orders sent via this method will require a signature upon receipt.

Overseas Delivery

Please note that:

- Orders will be dispatched using international post and you will be charged a shipping cost.
- Orders sent via this method will require a signature upon receipt.
- Courier delivery cannot be made to PO Boxes.
- Please contact us in case of overseas deliveries:
englishbookteam@englishbook.ge

Estimated delivery time: 10 - 15 working days from dispatch.

VAT

The prices payable for goods are as set out in the website, inclusive of VAT where applicable (books are currently zero rated). Customers ordering for delivery outside of Georgia will be responsible for payment of any local taxes payable including VAT, and will be required to pay extra for delivery and clearance where necessary.

Customs Charges

If you are ordering goods for delivery outside of Georgia, please note that your consignment may be subject to import duties and taxes, which are levied once the goods reach the country of destination. Any such charges levied in relation to customs clearance must be paid by you. It is accepted by you that Waterstones has no control over additional charges in relation to customs clearance. Waterstones recommend that you check with your local customs officials or post office for more information regarding importation taxes/duties that may be applicable to your online order. You will be the importer of record and responsible for any import VAT and duty that needs to be paid. In addition, any charges for import clearance will be paid by you, the customer.

Prison Book Delivery

For prison deliveries, when selecting a delivery address please enter the Prisoner Number into the 'Address line 1' field and the name of the prison into the 'Address line 2' field. Enter the name and other details as normal.

Please note that there are books that are banned from being sent to prisons. This varies from institution to institution, so please contact the relevant prison if you have any questions.