

# Gift Cards and Vouchers

English Book Education's range of gift cards and vouchers means that you can always find the right gift, whatever the occasion. We have gift cards for book-lovers, for students, and those who enjoy the book clubs too.

Have a question about our gift cards? Take a look at the answers to frequently asked questions below.

## ***Frequently Asked Questions***

### How can I Top Up My Gift Card?

You can top-up your gift card at English Book Education bookshop. Simply present your card at the till point and pay in the normal way. Unfortunately, you cannot top-up your gift card on [onlinebookshop.ge](http://onlinebookshop.ge) at the present time.

### How can I check the balance of my Gift Card?

You can check your balance in three ways:

- By visiting [xxx](#) and adding the gift card to your account.
- You will receive a receipt with your balance when you use the gift card to make a purchase or when you top it up in a English Book Education bookshop.
- Present your gift card to a bookseller at a till point in a English Book Education bookshop and they will tell you your balance.

### How can I use my Gift Card to pay for an online order?

You can use your gift card to pay for any order on [Waterstones.com](http://Waterstones.com).

Simply follow these steps:

1. Select your products and go to the checkout as usual.
2. On the 'Payment' page, enter the gift card number and the security code in the 'English Book Education Gift Card' section and select 'Add Gift Card'. The security code is the XXX digit number behind the scratch off panel on the reverse of the card.
3. The available balance of the card will be displayed. Choose how much of the balance to use and select 'Apply Gift Card'.
4. You will then see the order total change to reflect the gift card payment.
5. If you have no further balance to pay, select 'Place Order', otherwise scroll down to enter your credit/debit card details.

We will take payment from gift cards at the point an order is placed. If there is any remaining balance to pay, this will be taken from your credit/debit card when your order is ready for dispatch.

### ***\* English Book Education Gift Card Terms and Conditions***

1. Validly activated cards can be used as full or part payment of any goods at English Book Education across Georgia, and for purchases made online at [onlinebookshop.ge](http://onlinebookshop.ge). For online purchases please follow the instruction

procedure on the site. No change or refunds will be given where the sales transaction is for an amount less than the balance on the card but the balance may be applied to future purchases.

2. This card cannot be used to purchase gift vouchers, additional Gift Cards or book tokens nor can the card (and any card balance) be exchanged for cash or used as a deposit on a credit agreement.
3. The card is for personal use only and it may not be used for commercial purposes (including but not limited to resale) without English Book Education's prior written consent. The card is exempt from Waterstones Standard Returns Policy.
4. The minimum amount required to activate or top-up a card is 5 GEL and the maximum card limit is 100 GEL.
5. This card is not a cheque guarantee, debit or credit card.
6. If the card is not used for a consecutive period of 24 months (whether to make a purchase, top-up or to make a balance enquiry), the card will automatically expire and any remaining balance will be deducted. If the card shows a zero balance and there are no card transaction(s) for 180 days, it will automatically expire at the end of that 180 day period.
7. English Book Education cannot be held liable for lost, stolen or damaged cards or any credit amounts on such cards. English Book Education reserves the right to issue another card for the balance of the original card at its discretion on production of your original receipt, but English Book Education is not responsible for funds used without your knowledge.
8. English Book Education reserves the right to add to or waive these terms and conditions on reasonable notice for legal, security or regulatory reasons or to discontinue the book card scheme at any time in the event of circumstances beyond it's reasonable control. Customers will be notified in advance via in store displays and email in the event of any such change.
9. The card may be used for payment of goods of a higher price than the current card balance, on payment of the difference. Over payments, where goods are subsequently exchanged for goods of a lower price, will be added to the balance of the card.
10. Additional terms and conditions apply for online card use - please see above.

Cards are issued by English Book Education